#### REPORT OF THE AMERICAN RED CROSS

The mission of the American Red Cross is to help people prevent, prepare for, and respond to emergencies. Responding to emergencies includes providing disaster relief services, 24 hours a day, 365 days a year. The services that the American Red Cross provides are below:

## **Disaster Services**

The direct emergency assistance includes vouchers for food, clothing, medicine, emergency shelter, basic household necessities, mental health counseling, emergency home repairs, damage assessments, and building repair estimates. In addition, America Red Cross Disaster volunteers work as case managers for disaster victims, providing linkage to nonprofit organizations that offer fuel assistance, emergency care for pets, donations for needed goods and services, and pre-disaster needs. All Direct assistance from the Red Cross is based on verified, disaster-caused needs. *We never send a bill for these services, no matter how long we must stay on the scene of a disaster*.

# **International Services**

The Red Cross works with other national societies to trace family members in the midst of war, civil unrest, or disasters in other countries. This service includes: exchanging family messages, making international disaster relief inquiries, and providing information and referral services

## **Armed Forces Emergency Services**

The Red Cross also serves as the official communication link between active members of the military and their families relaying urgent messages regarding birth, death, and serious illness. This service is also provided 24 hours a day, 365 days a year, around the world, without federal or state funding.

### **Health and Safety Programs**

Preparing for emergencies is also a vital part of the Red Cross Mission. We achieve this goal by providing health and safety courses, including first aid, CPR, lifeguard training, water training, water safety and swimming lessons, and HIV/AIDS Education. Each year, thousands of residents throughout the greater White Mountain region receive certification in these classes and stand ready to assist when help is needed.

The American Red Cross provides these services to 69 communities in its jurisdiction covering more than 3,000 square miles from Gilmanton to the Canadian border.

Respectfully Submitted,

Shelley M. Proulx, Manager Greater White Mountain American Red Cross